

After an employee is injured, every second counts. Quickly getting the right medical care is essential for a fast recovery, but getting to a doctor can be a challenge. Not every employee has a car, and arranging transportation for them takes valuable time out of your work day—and theirs.

At Concentra, we want it to be easy for your employees to get care when they need it. To help with this, we now offer complimentary transportation for your injured employees. We'll pick them up at work, drop them off at their local Concentra or U.S. HealthWorks medical center and take them back.

How it works

- 1 Employee is injured at work and reports injury to supervisor.
- 2 Supervisor completes incident report and **Pattie Guess-HR completes** authorization for treatment
- 3 Supervisor/employee/**Pattie Guess-HR** calls local Concentra or U.S. HealthWorks clinic to request transportation. When they call, they'll need to provide:
 - Employee name
 - Employee/supervisor phone number
 - Pick-up location
- 4 Employee/supervisor /**Pattie Guess-HR** will get an SMS text message letting them know they're getting a ride.
- 5 When the driver is on the way, the employee will get another SMS message with the ride details.
 - Your <ride provider> driver <Driver First Name> (<star rating>/5 stars) <phone # to call to reach the driver> will be arriving in a <color> <car make/model> with license plate <XXXXXXX> to pick you up in <eta to pick-up> mins. **Track your ride.**
- 6 Driver arrives at scheduled pick-up location to take employee to the nearest Concentra or U.S. Healthworks medical center, then drops them off for care.
- 7 We will arrange the employee's return transportation.

Concentra Transportation Service

About this Service

How you benefit

> **Fast access to expert care.**

We'll take your employees right to the medical center, making it easy for them to get care right away after they're injured.

> **Convenience.**

We provide curbside pick-up and drop-off, no smartphone app or tip required.

> **Reduced time away from work.**

We take your employees to and from their appointment, with minimal wait time. No time spent on arranging transportation, and their time is only spent at the appointment.

> **Safety and privacy.**

Rides are actively monitored and both employees and drivers have masked numbers for added protection and to prevent arrangement of transportation outside of the Concentra rides.

> **Pleasant experience.**

Vetted drivers deliver a hassle-free experience, earning high marks from employees.



Ready to ride?

Contact your local Concentra or U.S. HealthWorks medical center. We'll be happy to arrange transportation for your employee.

Transportation Provided for:

*Initial Injury Visits **Only***

Arizona	Michigan
Arkansas	Minnesota
Hawaii	Nebraska
Iowa	New Mexico
Kentucky	Ohio
Louisiana	Utah
Massachusetts	Wisconsin

All Injury-Related Visits

Alaska	New Hampshire
California	New Jersey
Colorado	North Carolina
Connecticut	Oklahoma
Delaware	Oregon
Florida	Pennsylvania
Georgia	Rhode Island
Illinois	South Carolina
Indiana	Tennessee
Kansas	Texas
Maine	Vermont
Maryland	Virginia
Missouri	Washington
Nevada	